

# Case Management

Current CareValidate clients enrolled in the Testing Module have the option to use our Case Management and Case Notes features to better track, report and record positive Covid19 cases.



# Why Use Case Management-

- Using the Case Management features makes it seamless for companies to track and gather information needed for both internal reporting and any other state reporting that they may be required to submit.
- Admins can build a custom case notes question form
- Ability for employees to answer custom questions after submitting a test (through a form that displays immediately after the test result submission)
- Employees can view their notes when they inspect their own test results table
- Ability for Admins to edit the notes that employees have submitted

# Key Case Management Features

- User Profile Information can be added and confirmed
- Custom conclusion message can be created by admin
- Create custom questions
- Require specific questions to be answered before the user can proceed

Report Test Result

Section #1

1. Did you visit any public events within the last week?

Select One

Response required

TEST RESULT QUESTIONS FOR CASE MANAGEMENT

Save Changes

USER PROFILE INFORMATION

Check All Fields That Should Be Included From User's Profile

- ☒ Address Line 1
- ☒ Address Line 2
- ☒ Address Line 3
- ☒ City
- ☒ Date of Birth
- ☒ Email
- ☒ Ethnicity
- ☒ First Name
- ☒ Last Name
- ☒ Personnel ID
- ☒ Phone
- ☒ State
- ☐ Race
- ☐ Sex
- ☐ Zip
- ☒ Preferred Mode of Communication

Disable Editing in the Following Fields

- ☒ Address Line 1
- ☐ Address Line 2
- ☐ Address Line 3
- ☒ City
- ☐ Date of Birth
- ☐ Email
- ☐ Ethnicity
- ☐ First Name
- ☐ Last Name
- ☐ Personnel ID
- ☐ Phone
- ☐ State

Disabled for editing

Preferences

General User and Passport **Testing** Vaccination Notifications Reporting AB685

TESTING

- ☐ Disable self reporting of test results
- ☐ Limit testing to at risk users
- ☐ Prevent Confirmed Users From Self Reporting Tests
- ☐ Enforce Periodic Testing

Test Result Questions Form Conclusion Text

Thank you for filling out this form!

Testing Period for 2 days

SECTION 1 QUESTIONS

Section Title

Section #1

QUESTION 1

Input Type

Selected Option

Text

Selected Option

Date

Multiple Input

Option 1

Yes

Option 2

No

Add Option

- Employees can save their progress and close the form at any point.
- If an employee cancels the form immediately after submitting a positive test result, an admin can start a case form for that positive test result at any time afterward and send a link to the form to the employee.
- A company admin can mark the form as complete at any time making it no longer editable by the employee.
- Employees can continue editing the forms as long as they haven't been marked as complete. After being marked complete, employees can read the saved information and company admins can continue editing them and adding/updating admin notes.

**Preferences**

General User and Passport Daily Screening **Testing** Vaccination Notifications Reporting AB685

**TESTING**

☐ Disable self reporting of test results ☐ Limit testing to at risk users

☐ Prevent Confirmed Users From Self Reporting Tests ☐ Enforce Periodic Testing

Number of Days After Which User Can Test Out of Isolation  
3

☒ Use Test Result Questions For Case Management ☐ Allow Employees to Add Case Contacts

Test Result Questions Form Conclusion Text  
Thank you for filling out this form!

**TESTING**

Date	Type	Result	Lab	Actions
Jul 14, 2022	RT-PCR	POSITIVE	Other	Show Files <a href="#">Add Case Notes</a>

**Case Notes**

Test Date: Jul 14, 2022  
Test Result: Positive  
Test Result ID: JiqPNL9JCCn6TGn6BiVL  
Symptom Date: -  
Case Status: Complete

Thank you for filling out this form!

☒ Mark Case As Complete

[Add/Edit Admin Note](#)

Back Cancel Submit

**Report Test Result**

**User Profile Information**

First Name Last Name

Phone Email

Preferred Method of Communication Personnel ID

DOB Year Month Day Ethnicity

Race Sex

Address Line 1

Address Line 2

Address Line 3

City State Zip

SHARE FORM WITH EMPLOYEE

**Employee-Use URL:**

Copy to Clipboard [Share Form](#)

Cancel [Save Progress and Close](#) [Continue](#)

- Users can self report close contacts
- Download comprehensive Case Management Reports
- View Case Notes for individual users

Report Test Result

Contacts

Company's Name

Were you in close contact with any other : employees (onsite or offsite) 48-hours prior to the onset of symptoms/positive test date?

The CDC defines close contact as less than 6 feet away for a cumulative total of 15 minutes or more over a 24-hour period.

Yes No

Cancel Save Progress and Close Continue

Report Test Result

CLOSE CONTACTS

Add Contacts

The CDC defines close contact as less than 6 feet away for a cumulative total of 15 minutes or more over a 24-hour period.

Cancel Save Progress and Close Continue

RT-PCR

POSITIVE Other Show Files View Case Notes

Download Case Management Report Download Employee Report Add Employee Upload Employee File

notificationDate	care360Id	testDate	labName	testType	directContacts	worksiteContacts	status	statusReason	firstName	lastName	addressLine1
2022-08-03T11:21:12.974-04:00	C360-7BW-63S	2022-07-28T11:21:01.831-04:00	Quidel QuickVue	Rapid Antigen	0	1	open		Trey	Naivar	140 Camden Woods Pl
2022-08-03T11:19:56.898-04:00	C360-7BW-63S	2022-07-27T11:19:45.464-04:00	Quidel QuickVue	Rapid Antigen	0	1	open		Trey	Naivar	140 Camden Woods Pl
2022-08-02T16:27:47.903-04:00	C360-XJH-5KN	2022-08-02T16:27:39.386-04:00	Other	RT-PCR	0	0	open		jake	sciotto	
2022-08-02T16:26:27.846-04:00	C360-XJH-5KN	2022-08-02T16:26:18.057-04:00	Other	RT-PCR	0	0	open		jake	sciotto	
2022-08-02T11:32:24.569-04:00	C360-R9S-PF1	2022-08-02T11:29:20.063-04:00	Quidel QuickVue	Rapid Antigen	2	0	open		Jiten	Chhabra	123
2022-07-28T18:17:48.545-04:00	C360-2NE-288	2022-07-28T18:13:41.230-04:00	Other	RT-PCR	0	0	open		jake	sciotto	
2022-07-28T17:57:18.036-04:00	C360-99F-HNR	2022-07-28T17:57:03.553-04:00	Other	RT-PCR	0	0	open		Daniel	Tofan	
2022-07-28T17:53:39.056-04:00	C360-XJH-5KN	2022-07-28T17:52:01.882-04:00	Other	RT-PCR	0	0	open		jake	sciotto	
2022-07-28T17:52:24.400-04:00	C360-XJH-5KN	2022-07-28T17:52:01.882-04:00	Other	RT-PCR	0	0	open		jake	sciotto	
2022-07-28T17:45:15.323-04:00	C360-XM8-717	2022-07-28T17:44:54.291-04:00	Abbott BinaxNOW	Rapid Antigen	0	1	open		Katie	Thomas	
2022-07-28T17:44:54.386-04:00	C360-R9S-PF1	2022-07-28T17:44:41.698-04:00	Quidel QuickVue	Rapid Antigen	0	0	open		Jiten	Chhabra	
2022-07-28T17:41:23.738-04:00	C360-3CW-REX	2022-07-28T17:41:09.935-04:00	Other	RT-PCR	0	0	open		Daniel	Tofan	
2022-07-28T17:39:20.690-04:00	C360-W5Q-K3Y	2022-07-27T17:39:12.756-04:00	Other	RT-PCR	0	0	open		Rajesh	Singh	
2022-07-28T17:38:46.970-04:00	C360-O5D-V3K	2022-07-28T17:38:41.002-04:00	Quidel QuickVue	Rapid Antigen	0	0	open				
2022-07-28T17:38:11.598-04:00	C360-7GH-WP7	2022-07-28T17:37:48.518-04:00	Abbott BinaxNOW	Rapid Antigen	0	1	open		K	T	
2022-07-28T17:36:32.589-04:00	C360-826-2Q9	2022-07-28T17:36:17.987-04:00	Quidel QuickVue	Rapid Antigen	0	0	open				
2022-07-28T17:06:12.350-04:00	C360-R9S-PF1	2022-07-28T17:05:58.302-04:00	Quidel QuickVue	Rapid Antigen	0	0	open		Jiten	Chhabra	123
2022-07-28T17:03:39.297-04:00	C360-R9S-PF1	2022-07-28T17:03:22.533-04:00	Quidel QuickVue	Rapid Antigen	0	0	open		Jiten	Chhabra	123
2022-07-28T17:02:26.651-04:00	C360-R9S-PF1	2022-07-28T17:01:57.046-04:00	Quidel QuickVue	Rapid Antigen	0	0	open		Jiten	Chhabra	
2022-07-28T16:12:47.956-04:00	C360-XM8-717	2022-07-28T16:12:40.659-04:00	Quidel QuickVue	Rapid Antigen	0	2	open		Katie	Thomas	
2022-07-28T16:09:27.180-04:00	C360-EKD-Z5N	2022-07-28T16:09:10.078-04:00	Quidel QuickVue	Rapid Antigen	0	0	open				
2022-07-28T15:57:44.507-04:00	C360-VQJ-ODR	2022-07-28T15:57:37.594-04:00	Quidel QuickVue	Rapid Antigen	0	3	open				

Please feel free to reach out to us to any time with questions, to demo the Case Management features, or help you set up your account!

- Team CareValidate

